

# **Integrity Furniture/ Comfortek Seating Freight Program**

Thank you for your interest in Comfortek Worship Seating provided through Integrity Furniture. Below are the freight options when ordering chairs.

## **Option A**

### **LTL (Less than Truckload)**

For orders of less than 100 chairs this would be our only option of shipping. Chairs are loaded 36 on a pallet. The truck would be equipped with a liftgate and the driver will lower to the ground. It will then be your responsibility to get them inside. These deliveries will be made Monday – Friday during normal business hours. A “call before delivery” can be made to set up a delivery window.

## **Option B**

### **Consolidated Truck**

For orders of 100 chairs or more this is the most economical method of shipping. Comfortek will combine multiple chair orders to your location with other chair orders on a 53’ truck. This way everyone shares in the cost of the freight. This form of shipping makes it difficult to hit the target date you need chairs because the truck needs to depart fully loaded. (If an exact delivery date needs to be met Option C, D or E would need to be used). Chairs are stacked 12 high and are wrapped in cardboard and plastic to protect the chairs in shipping. These trucks are **NOT** equipped with a ramp or liftgate. Depending on the size of your order we recommend 8-10 strong people help with unloading. For large orders (400+) we would suggest more help. Keep in mind the truck driver is just that, a driver. He usually will **NOT** help in the unloading of chairs. Also, the driver is attempting to stay on schedule so getting the chairs unloaded quickly helps with the schedule being kept. This type of delivery is normally made Monday – Friday but may fall into Saturday if delays have occurred along the way.

## **Option C**

### **Dedicated Truck – 26’ length**

For direct shipments of chairs of 450 or less this option provides an appointment on a particular day and time. The truck IS equipped with a liftgate and the driver will assist in getting the chairs to the ground. It is then up to the church to get the chairs into the building.

## **Option D**

### **Dedicated Truck – 53’ length**

For direct shipments of chairs from 450 to 1000 this option provides an appointment on a particular day and time. The truck is **NOT** equipped with a ramp or liftgate. Chairs are stacked 12 high and are wrapped in cardboard and plastic to protect the chairs in shipping. Depending on the size of your order we recommend 8-10 strong people help with unloading. For large orders (400+) we would suggest more help. Keep in mind the truck driver is just that, a driver. He usually will **NOT** help in the unloading of chairs.

## Option E

### Customer Pick Up at Dock

Some churches have the ability to pick up the chairs on their own. For this option we will need to coordinate with Comfortek for an appointment at the dock. They do not ship everyday so please contact us before you pick up and we will provide your day, time and order number.

### Additional Services

#### Integrity Furniture Installation

In many areas Integrity Furniture can provide the service of meeting the truck, unloading the chairs, bringing them inside and setting them in place. Let us know if you would like us to quote this service for you.

#### Things to note:

1. We understand that some churches are closed on Fridays. Options A and B may require the unloading on Friday or Saturday.
2. Chairs are shipped 12 to a stack and are wrapped in cardboard and plastic. Each chair leg is also protected with a cardboard sleeve to protect during shipping.
3. All options are not fully guaranteed to deliver on the day and time initially given due to circumstances of weather, driver hours, vehicle breakdown, traffic, delays in unloading at other locations (Option A and B), delays at ports, etc. Integrity Furniture will try to keep you as up to date as possible on the arrival of your chairs.
4. Storage fees from Comfortek may be incurred if you are unable to take delivery of the chairs when requested. Integrity Furniture will stay in touch as your date approaches to try to avoid any added charges.

Option Selected: \_\_\_\_\_

Desired Delivery Week/Day: \_\_\_\_\_

Church Name: \_\_\_\_\_

Shipping Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Primary Contact: \_\_\_\_\_ Cell #: \_\_\_\_\_

Secondary Contact: \_\_\_\_\_ Cell #: \_\_\_\_\_

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Authorized Signature

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Date